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**PATENT**  
Attorney Docket No.: 017887-004900US  
Client Ref. No.: SpamGuard

TOWNSEND and TOWNSEND and CREW LLP

By:   
Cindy Bennett

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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**JUL 06 2004**

In re application of:

Brian R. Woods et al.

Application No.: 09/645,645

Filed: August 24, 2000

For: PROCESSING OF UNSOLICITED  
BULK ELECTRONIC MAIL

Customer No.: 20350

Confirmation No. 3346

Examiner: Barqadle, Yasin M.

Technology Center/Art Unit: 2153

**AMENDMENT**

**MAIL STOP: Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed April 5, 2004, please enter the following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.